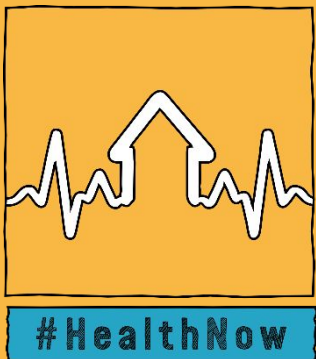


# Groundswell

Out of homelessness

## Listen Up!



# How will Listen Up! make a difference?

Each 'change maker' project must work towards an overall change (something 'big picture').

The overall change we'd like to see is:



*"People who are homeless have equal access to good healthcare and increased life expectancy because barriers to healthcare have been removed; helping them to move out of homelessness for good."*

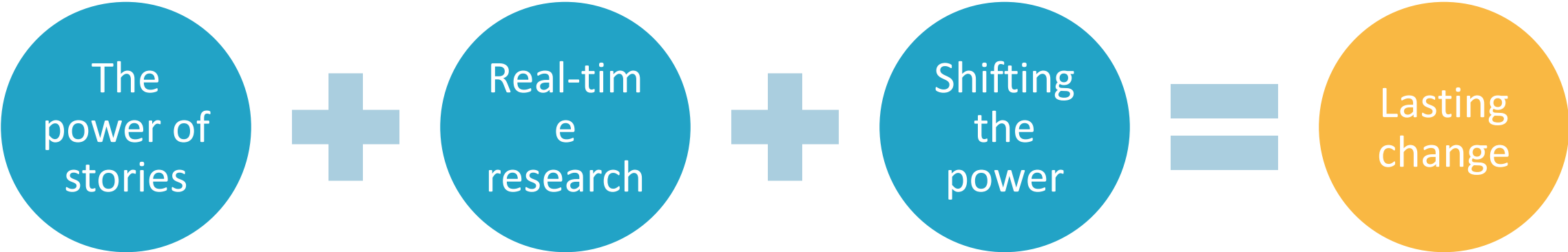
# Listen Up! Goals to achieve change

Listen Up! has tangible goals that we will work towards that will contribute to the wider change we want to see:

- Key decision makers in health, housing and homelessness have an increased awareness and understanding of the barriers to accessing services for people who are experiencing homelessness across the country.
- A movement of people experiencing homelessness is created, influencing decision makers and holding them to account for creating change in practice and policy.

# How will we achieve them?

The people who make decisions about services or policies are listening to people who are homeless.



# Watch our latest animation

[Do you feel heard? - Listen Up Hub](#)

# The power of stories

- Support 'volunteer reporters' across the country to share their stories via Telegram on a mobile phone
- Access: Volunteer reporters can reach people in their community who are less likely to be heard
- Provision of a platform to spotlight and share reporter stories through our Listen Up! Hub



# How do we generate stories?

- Check-ins/informal conversations/monthly reporter meetings/Telegram group
- Identify personal experiences of reporters/wider community
- Focus on homelessness and health inequalities
- Reports can be audio, written, photo, film or multimedia
- Feedback to reporters when reports are shared on hub

# Benefits of community reporting

- Live insights from people with lived experience of homelessness
- Access to communities often not heard
- Shine a light on issues and bring to a range of stakeholders
- A responsive approach that means we continually learn and adapt
- Being a community reporter makes a personal difference by boosting confidence and developing skills



# Challenges of community reporting

- Technology
- It's remote
- Setting boundaries and expectations
- Being sensitive to people's stories and risk of over-sharing
- Ensuring consent to share stories

# Support for reporters

## Practical Support

- Access to mobile phones, data, equipment, expenses for food and travel

## Progression Support

- Access to a Progression Coach for employment, volunteering, housing and debt support
- Reflective Practice sessions with independent counsellors

## Community Journalism Training

- Working with On Our Radar to deliver training in audio visual methods, and modules in safeguarding, consent, interviewing skills, mapping power etc


# How you can help

- Read the stories - [Home - Listen Up! Groundswell's Homelessness Voices Hub \(groundswell-listenup-hub.org\)](https://groundswell-listenup-hub.org)
- Join the [mailing list](#), read the stories and tell others about our work!
- Find out more – <https://groundswell.org.uk/listenup/>

# Thank You



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 [www.groundswell.org.uk](http://www.groundswell.org.uk)

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