

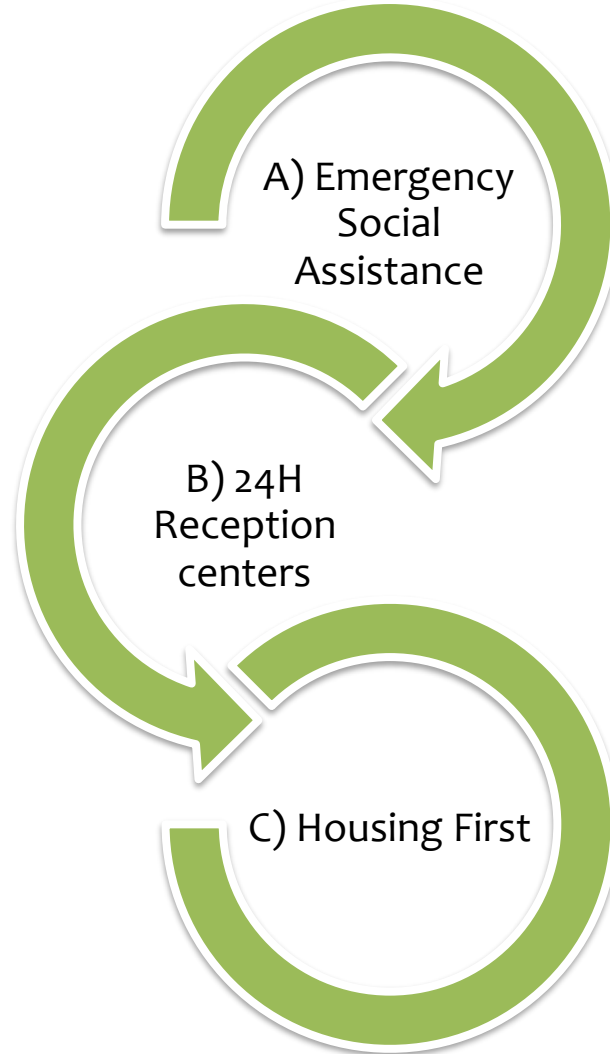



Erasmus+

# Participatory processes in low-threshold service for homeless people

# Reception system

- 
- B** Teresiano
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-  Casa Betania
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- Villa Stella Mattutina
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- Casa Samaria
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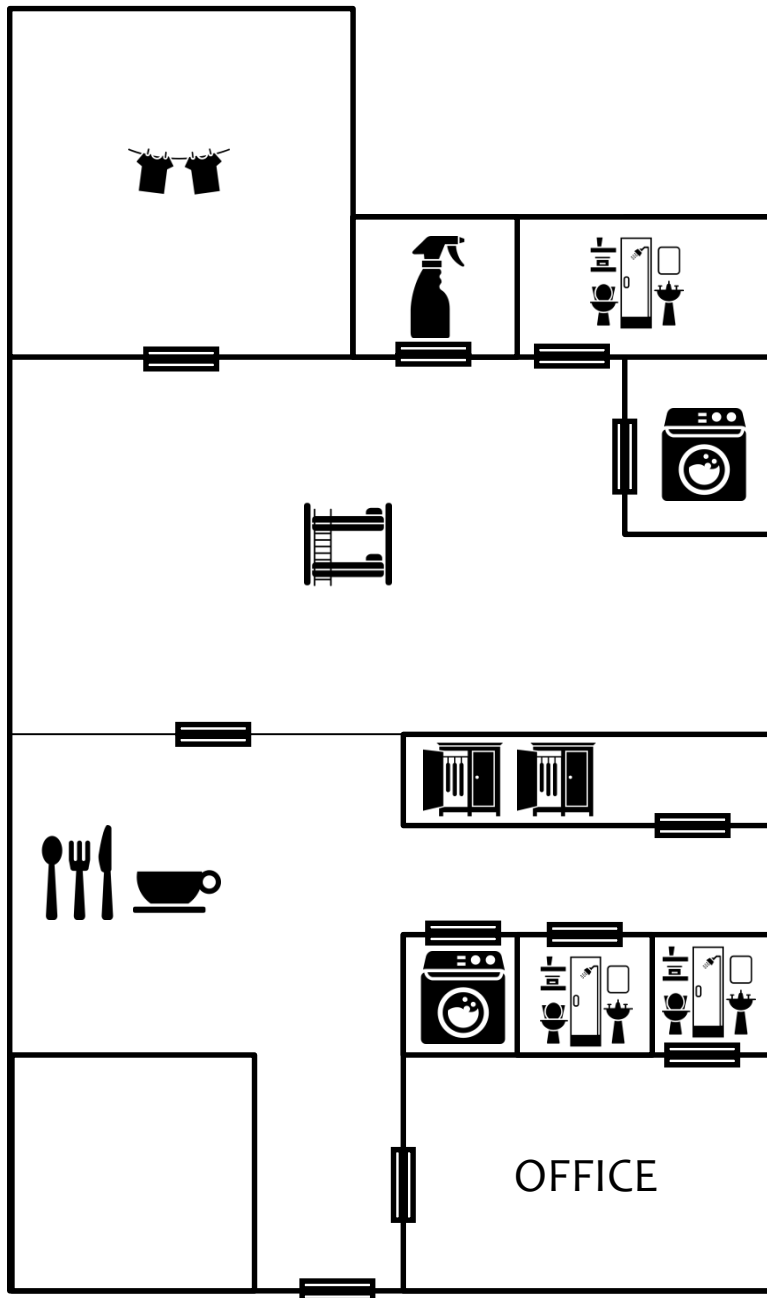
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- A** Hotel Alabarda
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-  Casa Marana Tha
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- Centro San Martino
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- 
- C** 13 apartments





- Afflicted by chronic homelessness
- Time-bound stay for people without registered residence
- Depending on alcohol or drugs and refusing a contact with the addiction department or following too many failed recoveries
- Attitude too dangerous for facilities that also host women or families
- One-night stay for people without any identity document (network with Centro San Martino)



- **Individual entry interview**, regular interviews during the stay with our équipe and eventually a network with a social worker from the Municipality;
- Support of each guest in the **management of relationships** with the **social and health services** of the territory, including accompaniment if needed;
- Help in **bureaucratic procedures**;
- **Savings plan** for those who already work;
- Management of spaces and coexistence;
- **Guest empowerment**;

**With the ultimate objective of moving to autonomous and long-lasting housing solutions**

# Data collection

## 2022

- 458 guests  
an average of 110 people per month from Balkan Route

## 2023 (January to August)

- 601 guests:  
277 people for Day-centre activities;  
235 from the Balkan Route;  
89 people on the 24h accommodation reception.







# Stories of Participation





# Child Soldier

The story of Younas,  
from the war to the  
streets





Born in **Eritrea** in a large family. Since Eritrea is a former Italian colony, his parents taught him **Italian language**.

He was **drafted in the Eritrean army** to fight for independence **at the age of 13**, remains enlisted for 6 years, where **as a child he starts drinking**.

Once the conflict ended with the proclamation of Eritrea's independence, a **civil war** broke out shortly after.

Younas defects the army and takes refuge in **Libya**, where he lives a quiet life for 10 years working as a heavy vehicle driver. In 2011 the "Arab Spring" broke out in Libya, Younas finds himself in the middle of another war. At this point he decides to reach **Italy**. He attempts the **Mediterranean route** with a boat, landing in Lampedusa.





Applies for the “asylum seeker” procedure, obtaining the Refugee status.

**Passport**

He starts a job, but shortly after is forced to abandon it due to his health problems, caused by alcohol abuse.

**Alcoholism**

The consumption of alcohol, which began at a young age, caused him a liver disease.

**Irreversible pathologies**

**Homelessness**

Within a year he is welcomed in the cold emergency facilities.

**Rebuild**





Difficult take in charge



Recurring relapses into alcohol

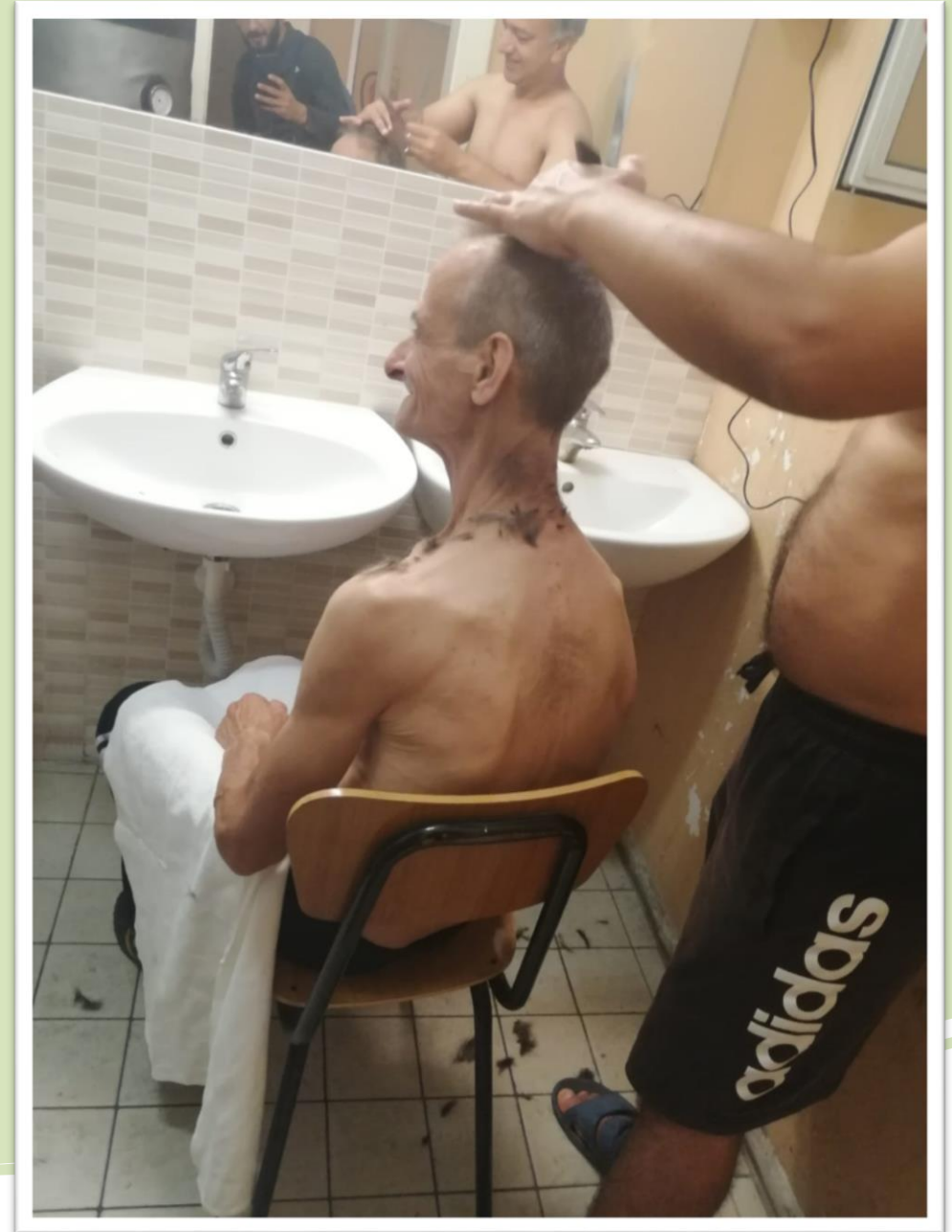




During last year's reception period at Casa Marana Tha, Younas started doing some gardening in the back courtyard of the structure.

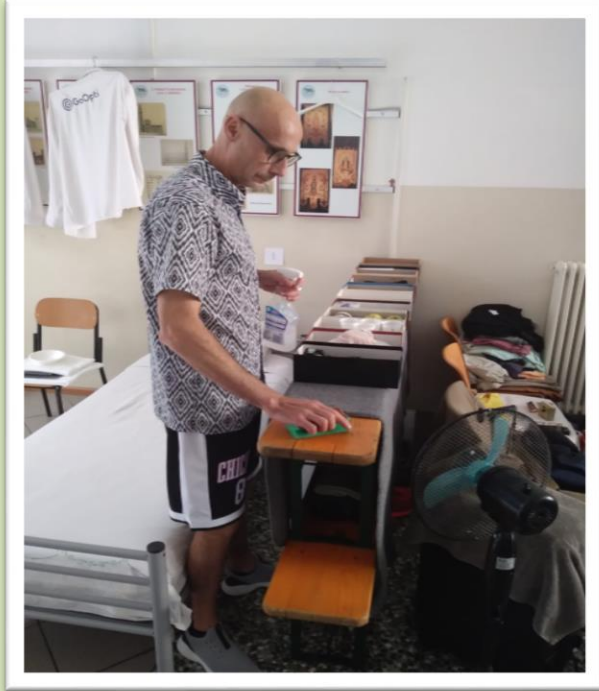


Umer is a barber by profession: when he is not busy in the salon where he works, he is available for the other guests of the facility. The service of course is free of charge.





Ilie has been homeless for 21 consecutive years. He has a morning routine of exercise and he shares his gym equipment with other guests.



The guests help in keeping the shelter tidy and some of them also purpose to do small maintenance work. Once per month there is a reunion among operators and guests to discuss the improvement of the environment.



In October 2023 the renovation work will be completed and guests will enter the new Casa Marana Tha



**Thank you for your attention!**

