

*Supporting an elderly homeless population:*  
**Palliative care and Frailty**  
Erasmus project April 2023

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# Homelessness is a health issue

## Complex needs & Tri-morbidity

**Mental health problems:** 82% MH diagnosis

Of those: 81% at least 2 conditions, 72% depression,  
60% anxiety, 25% PTSD, 25% dual diagnosis, 20% psychosis

**Trauma is a risk factor for homelessness and homelessness puts people at risk of trauma**

### Substances use 54%

38% drug problem

29% alcohol problem

### Physical health problems

63% long term illness or disability

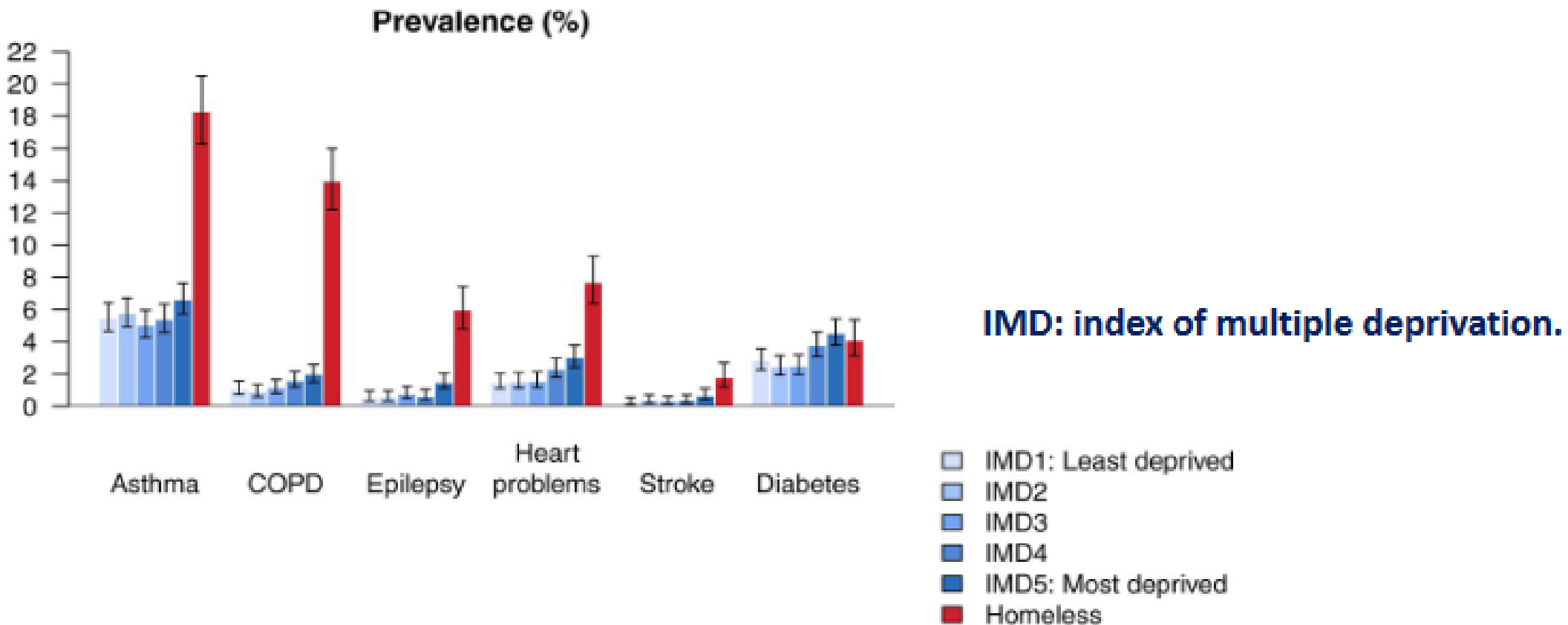
29% between 5-10 diagnoses

Hepatitis C 50x more likely

TB 34x more likely

45% traumatic brain injury

# Prevalence of long term conditions



# Complex needs and Access to Health Care

## Inverse Care Law

### Barriers to accessing health care services can include:

- Health not a priority
- Fear of being judged, distrust, feel unwelcome
- Difficulty registering with GP
- Inflexibility in appointments – discharged for non-attendance
- Lack of trauma informed services
- Digital exclusion/complicated systems
- Fear of withdrawing



<https://www.healthylondon.org/homeless/healthcare-cards>



# Complex needs and Access to Health Care

## Inverse Care Law

### Impact of these barriers:

- People seek treatment when problems reach advanced stage
- High A&E attendance
- High rate of self discharge
- High rate of unsafe discharge
- Revolving Door



## A person died while homeless every seven hours in the UK in 2021

The Museum of Homelessness's Dying Homeless Project recorded 1,286 deaths across the UK – the rise of a third in just one year is a 'hammer blow', the campaigners said.

LIAM GERAGHTY | 31 Mar 2022



Carla Esola, the director of the LGBTQ+ homeless shelter The Outside Project, was among the campaigners laying candles on the landmark in memory of homeless deaths.  
Credit: Anthony Luxera

**Museum of  
Homelessness Dying  
homelessness project:**

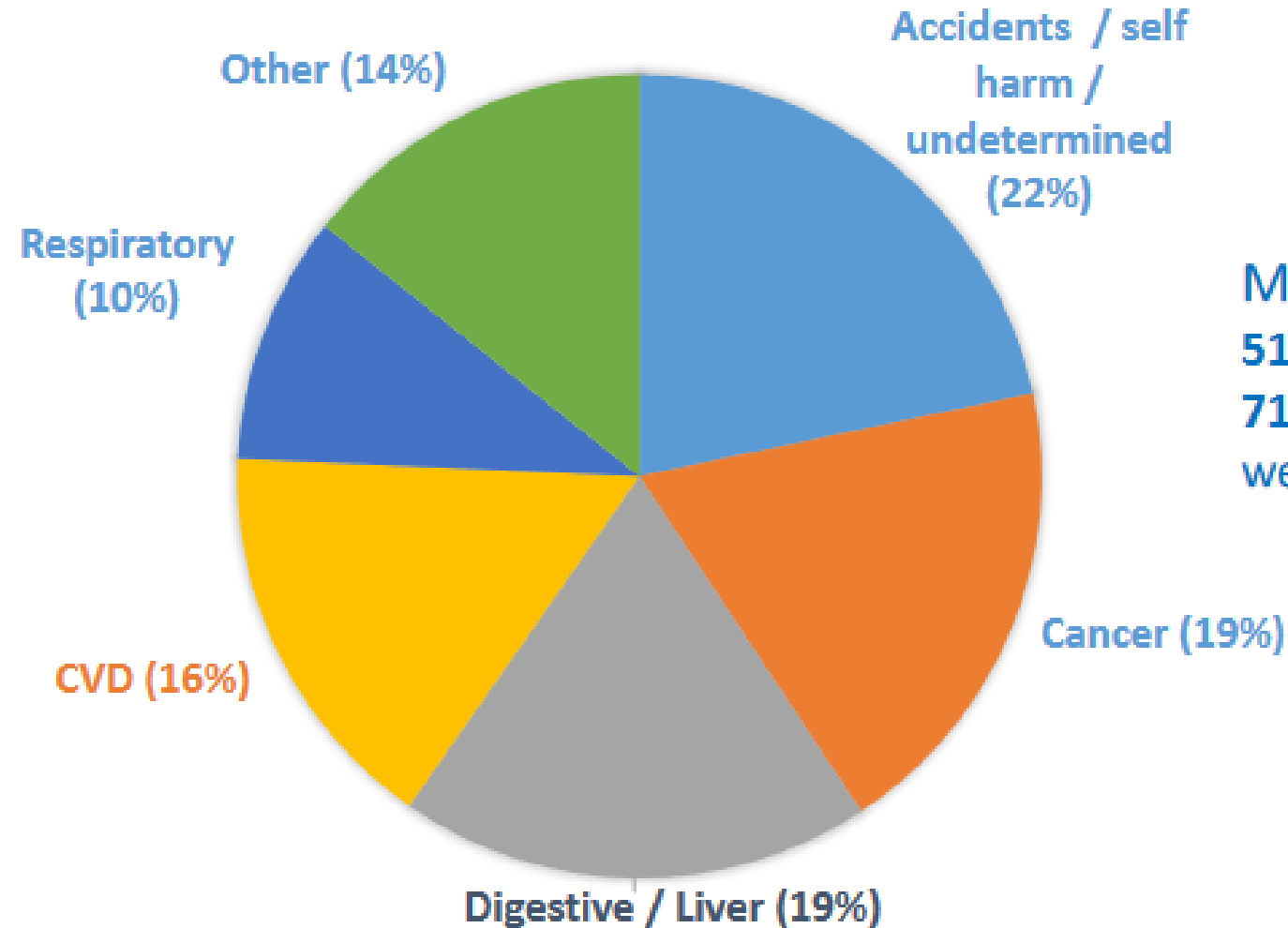
**1286 people experiencing  
homelessness died in  
2021**

**Mean age at death 2020  
(ONS):**

men- 46

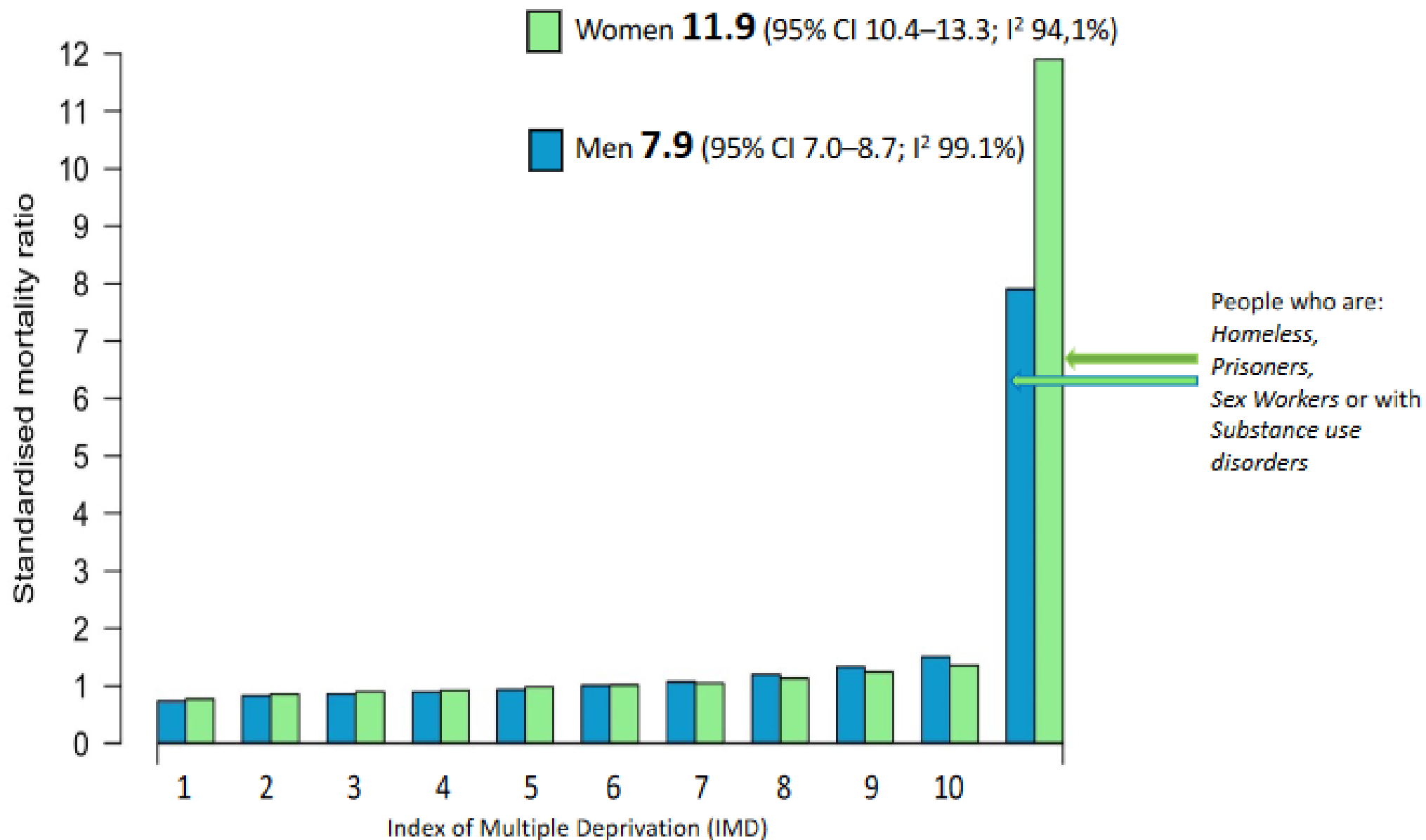
women - 42

## CAUSE OF DEATH AMONG PEOPLE EXPERIENCING HOMELESSNESS (PEH)



Mean age of death:  
**51.6** PEH  
**71.5** for people who  
were IMD 5

# Homeless people are dying young





# Understanding ageing in this population

Looking at this population through  
an older age lens

# Ageing and homelessness

Number of older people experiencing homelessness is increasing and has doubled between 2010 and 2015.\*

People working in homelessness services often refer to their clients as appearing old before their time - referred to as “young olds”

48% of hostel residents were assessed as having memory problems with a further 19% having borderline memory problems. Median age was 60 years\*\*



\*[https://www.ageuk.org.uk/globalassets/age-uk/documents/reports-and-publications/reports-and-briefings/equality-and-human-rights/rb\\_may16\\_cpa\\_rapid\\_review\\_diversity\\_in\\_older\\_age\\_disability.pdf](https://www.ageuk.org.uk/globalassets/age-uk/documents/reports-and-publications/reports-and-briefings/equality-and-human-rights/rb_may16_cpa_rapid_review_diversity_in_older_age_disability.pdf)

\*\*<https://www.journalslibrary.nihr.ac.uk/hsdr/hsdr07090#/full-report>

# Frailty: Looking at the population through an older age lens

## What is frailty?

- Health state related to the ageing process in which multiple body systems gradually lose their inbuilt reserves and resilience. It is not defined by age
- Makes someone less able to recover quickly from health problems so relatively minor infections, injuries, can result in:
  - Dramatic change in physical, mental, functional health
  - Higher risk of hospitalisation and institutionalisation
  - Death: An older person with severe frailty has 4.5 times high mortality than a fit older person
- Frailty is not a long-term condition and is not static – it can be reversed and varies in severity
- People with frailty benefit from multi-disciplinary care in the community, prioritising the issues that are important to them. This holistic approach can reverse frailty and reduce hospital admissions.



Fauja Singh: aged 112 ran first marathon aged 8 marathons between aged 89 and 100

# Frailty Measurements: 2 examples

## **Fried:**

- Unintentional weight loss
- Reduced strength
- Reduced gait speed
- Self-reported exhaustion
- Low physical activity

3 or more: frail , 1 or 2 pre-frail

## **Edmonton Frailty scores derived from:**

- Cognition
- General health status
- Functional independence
- Social support
- Medication use
- Nutrition
- Mood
- Continence
- Functional performance

# Study 1: Establish rates of frailty in a London hostel

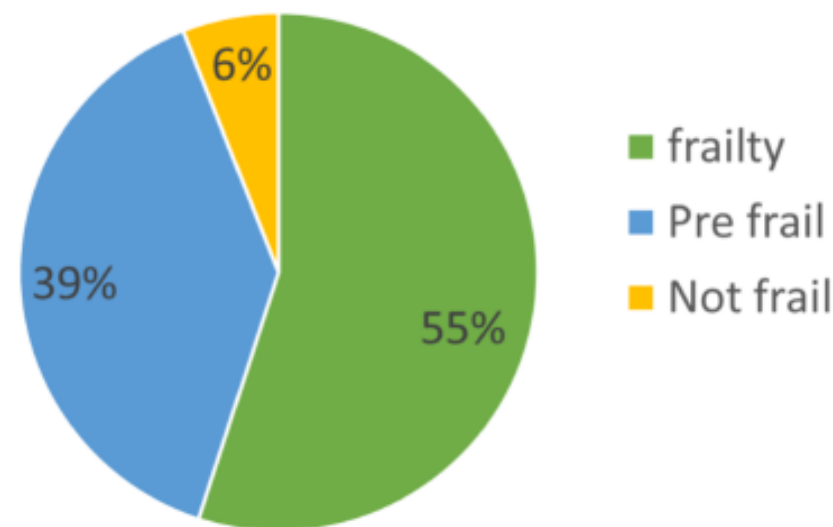
**Methods:** Comprehensive geriatric and frailty assessment undertaken by geriatrician in London hostel, in addition to key worker and resident questionnaire.

**Frailty:** *Reduced strength; Reduced walking speed (gait speed); Fatigue (self-reported exhaustion); Low physical activity; Unintentional weight loss: (3 or more = frail, 1 or 2 = pre-frail)*

## Findings

- **Average age: 55**
- Frailty scores equivalent to **89 year olds** in general population
- **Geriatric conditions:**
  - > 50% : Falls, Mobility problems, Low grip strength & Visual problems
  - Cognitive impairment 45%, Malnutrition 39% and Urinary Incontinence in 30%
- **Multimorbidity:**
  - Everyone had 2 or more long term conditions
  - Average number of long-term conditions per person > 7
- **Only 9% had any form of package of care**

n=33 hostel residents (83% of eligible residents)



Rogans-Watson, R., Shulman, C., Lewer, D., Armstrong, M., & Hudson, B. (2020). Premature frailty, geriatric conditions and multimorbidity among people experiencing homelessness: a cross-sectional observational study in a London hostel. *Housing, Care and Support*.



## Study 2: Aims

**To develop and pilot a tool that non health care staff could use in hostels to:**

- Aid recognition of frailty and other care needs
- Help staff to advocate for support from health and social care providers
- Evidence level of need in hostels for local and national advocacy & planning and equitable funding

**Development of comprehensive frailty and health needs assessment**

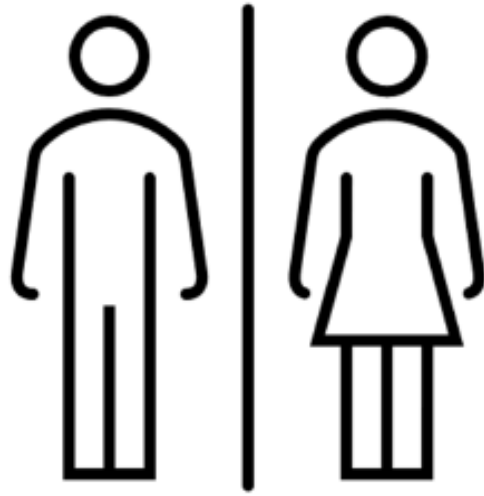
- with inclusion health and frontline staff (using Edmonton frailty scale)
- 2 part questionnaire (key worker and client part)

# Survey results

Total number of hostel residents: 74  
2 hostels in one borough



Average Age 48yrs  
Range 22-82yr

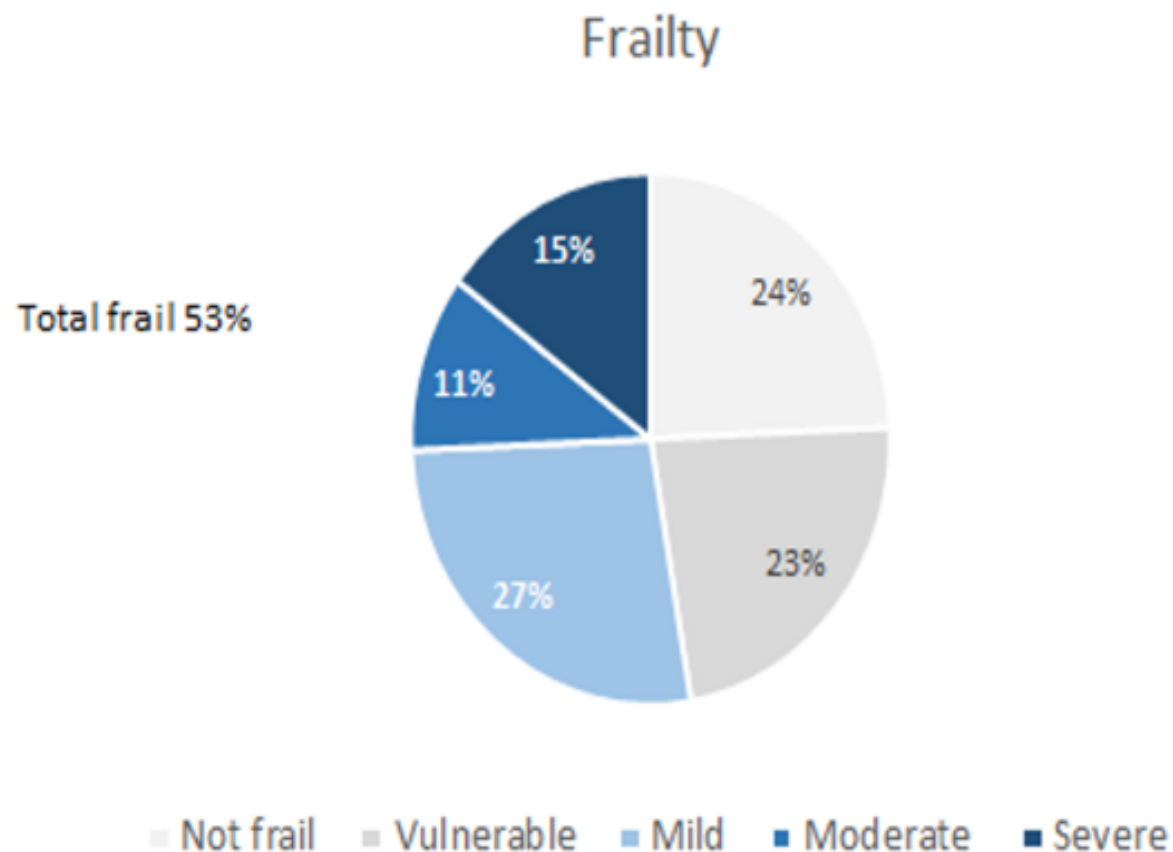


Gender  
M 73%  
F 27%



74/120 residents  
completed (62%)

# Frailty

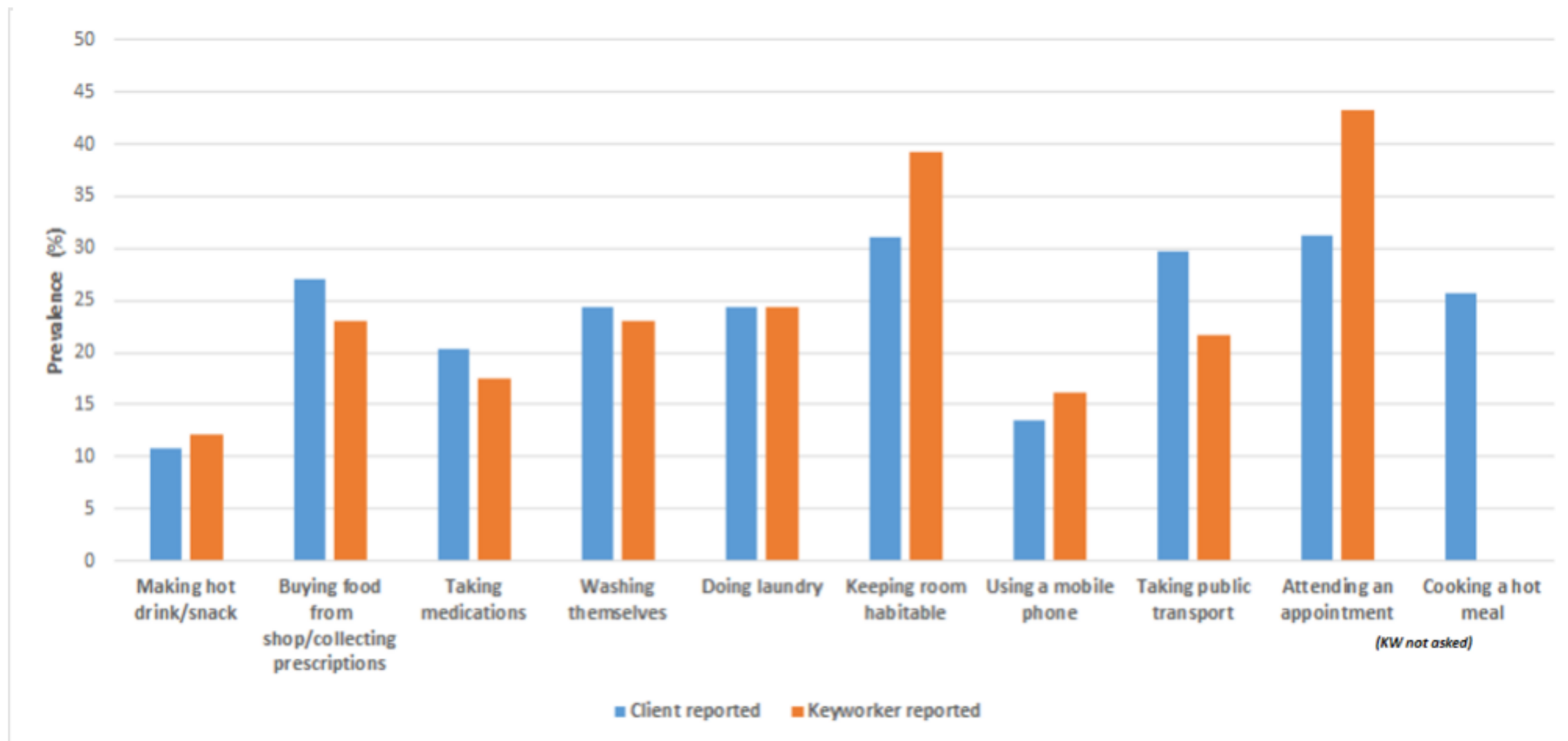


## Frailty scores derived from:

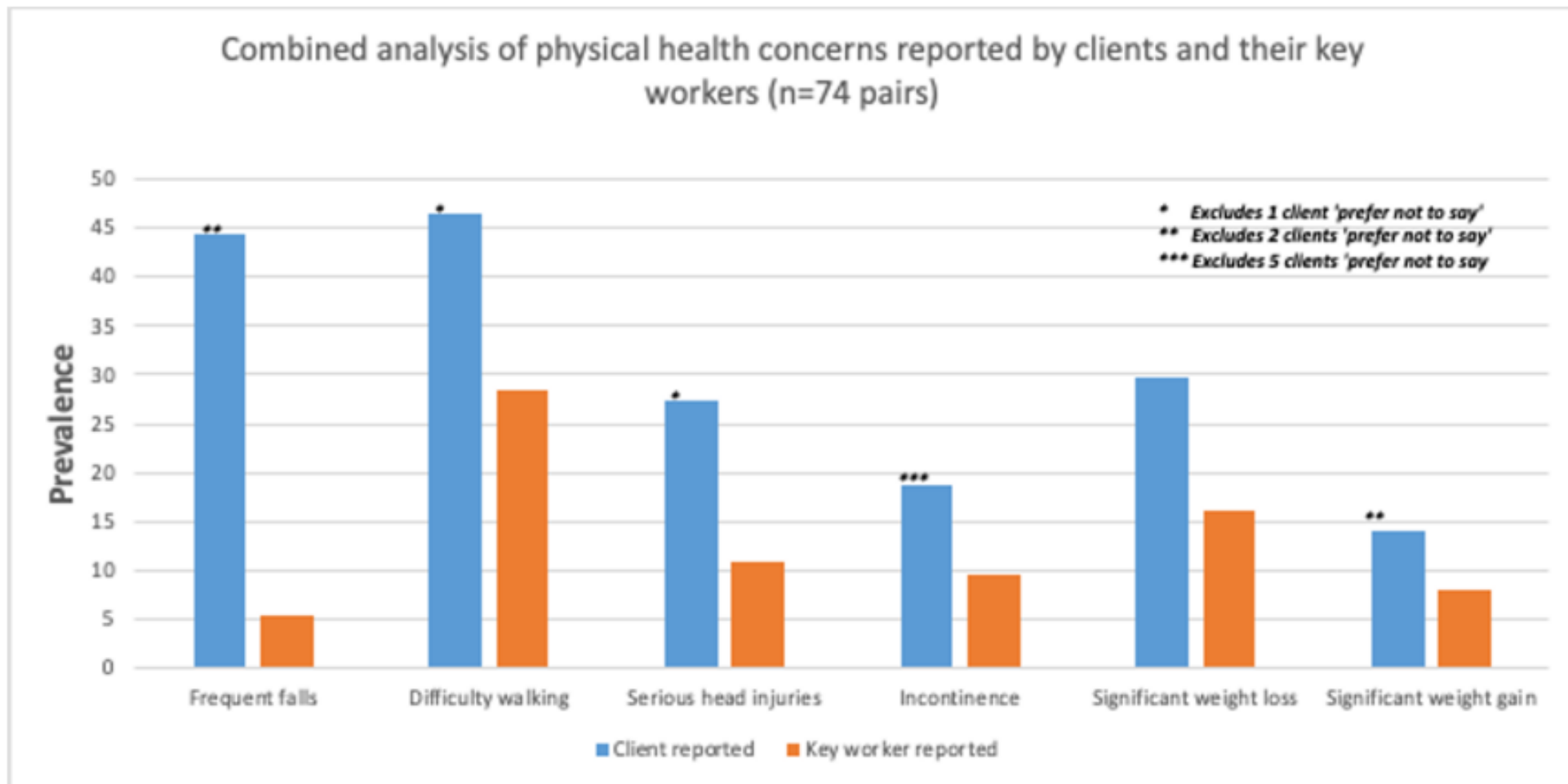
- Difficulties with activities of daily living
- Cognition
- Unplanned hospital admissions
- Continence
- Mood
- General health perception
- Medication
- Needing support with medication
- Need for social support
- Mobility/strength sit up to stand test
- Nutritional status



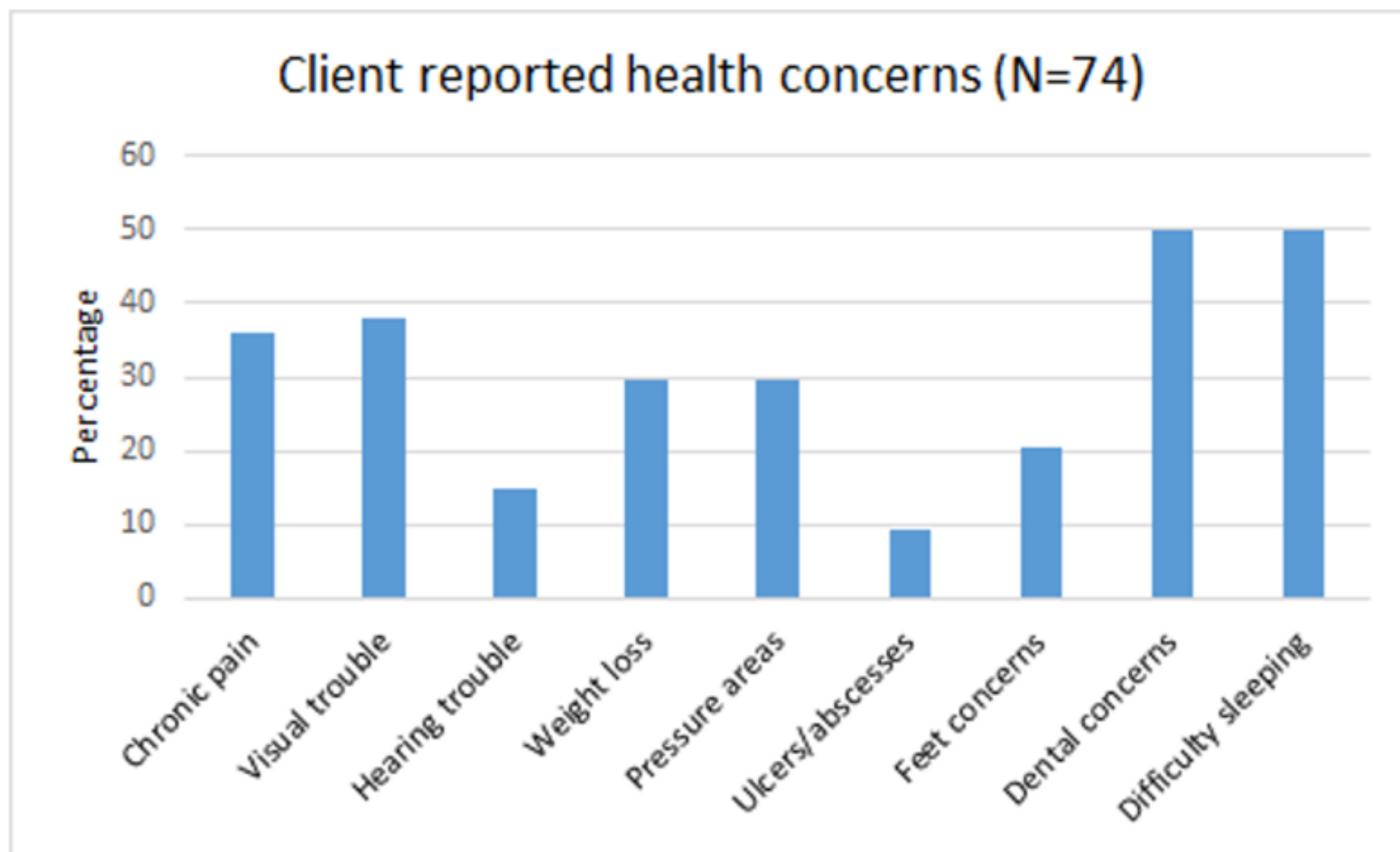
# Difficulty with activities of daily living (functional support needs)



# Physical health concerns



# Other health concerns



## **Benefits of undertaking assessment**

1. Highlights often overlooked functional needs & health concerns
2. Can open up conversations between clients and their support workers
3. Produces a quantifiable measure to help advocate for support using common language
4. Did not take long to fill in

### 3. Pan London hostel survey

**Aim:** to quantify the level of health and social care needs amongst residents in homeless hostels across London within:

- First stage hostels
- Semi-independent accommodation
- Assessment hubs (with accommodation)

Hostels specifically for young people and outreach services were excluded.

#### **Methodology:**

- A cross-sectional survey completed by hostels managers
- The surveys contained a combination of quantitative closed questions and opportunity for free text (open questions).

#### **Coverage:**

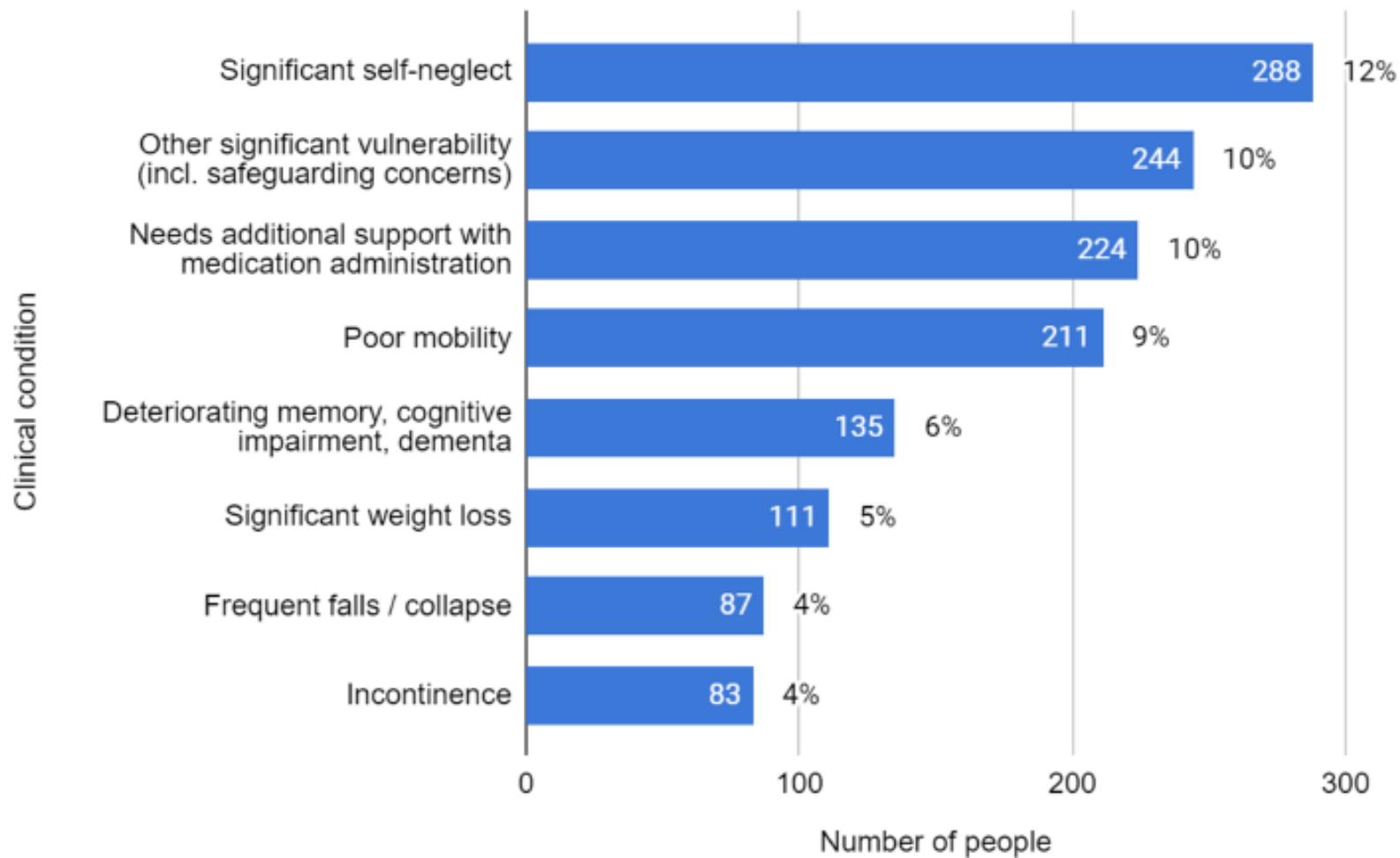
Total **58 hostels**, **9 providers**, total clients **2355**

## Complexity & vulnerability

- Many long-term conditions similar to the elderly
  - 609 (26%) had > one of these
  - 209 (13%) had  $\geq$  three
- 603 (26%) clients deemed to have generally poor or deteriorating health

Total number of clients with 58 services surveyed = 2,355

Range of clinical complexity



## Findings: lack of support for people with care needs

- 133 Care Act assessments were made by hostel staff in the past year
  - 72 (54%) responses received were believed to be adequate
- Managers felt 110 (5%) clients needed a Personal Care Package but did not have one
  - Hostel staff felt support needed around:
    - Medication management, self care, keeping room clean, supporting nutrition, addressing isolation
- Challenges
  - **Lengthy and complicated process**
  - Assessments in hospitals **often not reflecting realities of life in the community**
  - **Cases closed too quickly** if resident was not contactable or refused to see the assessor
  - Assessment often relied on what the person said without listening to staff who knew them
  - Substance use and self-neglect seen as **'lifestyle choices'**

## Findings: Move-On Options

- 30 (52%) managers said they had no options or rarely had access to move-on options. Only one manager reported having adequate move on options
  - Waiting lists were long and thresholds for eligibility were high
  - Particular problem for those with substance use issues and high care needs
- 25 out of 32 (78%) service managers had one or more individual(s) they believed needed high-support accommodation\*
  - A total of 102 clients (9%) were identified as having needs that were too high for the service they were in\*
- Managers felt that there was a need for more:
  - Specialist care homes
  - Women-only accommodation
  - Smaller units for people with mental health issues
  - Abstinence based accommodation
  - Housing First options with floating support
  - Sheltered accommodation

\*Second phase survey only (32 services; 1184 clients)



## Hostel survey: Deaths

- In the last 12 months, within 32 services, managers recalled 28 deaths (approx 2% of clients)
  - 10 (36%) deaths were believed to *not* be related to an overdose, accident or suicide
    - Causes include multi-organ failure, brain haemorrhage, cancer, heart attack, heart failure, infection, liver disease or unknown
- Location of deaths:
  - 15 (54%) in the hostel
  - 8 (29%) in a hospital
  - 2 (7%) in a hospice
  - 3 (11%) not stated

Managers felt that for approximately 10% of their clients they would **not be surprised if they were to die in the next year** from a health condition

